

DEV701 - Accessibility Statement

| Version | Date | Comment |
|------------------------|--------------------|-----------------|
| Current Version (v. 1) | Jan 31, 2020 16:05 | Matthew Shorten |

Introduction

This accessibility statement forms the basis of the copy that should be included at the entry point of every customer facing service. Note that we do not use the word "Website" in this document, as it applies to native applications as well. The Product Development team are to be made aware of this statement and consider it when building services.

The statement describes the design principles adopted by the company in a clear and concise format for the consumption of end users. If a service needs this statement modifying to better reflect its technologies, consider updating this document over tweaking the copy to be deployed.

Accessibility Statement

Introduction

Engage Health Systems is committed to ensuring that our products and services are accessible to everyone, regardless of their ability. Providing an accessible service has a positive effect on general usability, and we believe that good design benefits everyone.

In addition to ensuring that our development team are aware of accessibility considerations, we have included automated testing tools into our delivery process; we are committed to the ongoing review, test and update of this service with accessibility issues in mind.

Accessibility standards

In addition to being standards compliant, we also strive to ensure that:

- We use clear and concise language throughout
- All translations from English are carried out by professionals who are briefed on our approach to accessibility
- Documents will be provided in open formats wherever possible (e.g. PDF vs Word)
- All images and untitled buttons contain appropriate alternate text
- Content loads quickly and smoothly
- Colours and fonts are chosen to ensure good contrast
- Symbols such as the plus sign (+) are used in context and for their semantic use
- Navigation and page layouts are simple and consistent
- The site is navigable from a keyboard

We sometimes use a scripting language called "Javascript" to deliver a better user experience. If you have this disabled, you might find areas of the site do not perform as well as they should. We will only use plug-ins such as Flash or Sliverlight when we absolutely have to.

Responsibilities

As with all of our services, ultimate responsibility rests with the Company Executive. If you have any feedback or questions about the accessibility of this service, please get in touch with us at support@engagehealth.uk.